

Parent Code of Conduct

Introduction

At Mordiford C of E Primary School, our Christian vision is rooted in the values of **Love, Compassion and Respect**. We believe that strong, positive partnerships between home and school are essential in enabling every child to flourish academically, socially and spiritually.

This Code of Conduct outlines the expectations for parents, carers and visitors so that we can maintain a safe, nurturing and respectful learning environment for all members of our community.

Our Christian Values in Action

As members of our school community, we commit to:

- **Love** – showing kindness, patience and encouragement to others
- **Compassion** – demonstrating understanding, empathy and forgiveness
- **Respect** – valuing every individual and treating all members of the community with dignity

These values underpin our behaviour, communication and relationships.

Safeguarding Commitment

Mordiford C of E Primary School is committed to safeguarding and promoting the welfare of children. We expect all parents and carers to share this commitment.

This Code of Conduct is underpinned by the following legislation and statutory guidance:

- Children Act 1989
- Children Act 2004
- Education Act 2002 (s 175 – duty to safeguard and promote welfare)
- Keeping Children Safe in Education (current version)
- Working Together to Safeguard Children

All adults on school premises have a responsibility to act in ways that protect children from harm.



Expectations of Parents and Carers

1. Respectful Communication

In line with our value of **Respect**, parents and carers are expected to:

- Communicate with staff calmly and courteously
- Follow the appropriate channels for raising concerns (class teacher in then senior leadership if necessary)
- Allow staff reasonable time to investigate and respond
- Refrain from discussing other children or families
- Treat other parents with respect.

Aggressive, abusive or threatening behaviour — including shouting, swearing or intimidation — will not be tolerated and may result in restricted access to the school site.

2. Promoting a Culture of Love and Compassion

Parents and carers should:

- Support the school's behaviour policy
- Encourage children to resolve conflicts peacefully
- Reinforce respectful language and conduct at home
- Model empathy & understanding in interactions with staff & other families

As a Church of England school, we expect all members of our community to reflect our core values in their conduct.

3. Social Media Conduct

To safeguard children and maintain community harmony, parents and carers must not:

- Post defamatory or inflammatory comments about the school, staff, pupils or families
- Share photographs or videos of other children without explicit consent
- Use social media as a platform for complaints rather than following the school's complaints procedure.

Online behaviour that undermines the safety or reputation of the school community may be addressed formally.



4. Conduct on School Premises

While on school grounds, parents and carers are expected to:

- Follow safeguarding and visitor procedures
- Respect staff instructions
- Supervise younger siblings appropriately
- Avoid confrontations with other parents or pupils

The school premises are a smoke-free and vape-free environment. Alcohol and illegal substances are strictly prohibited.

5. Safeguarding and Confidentiality

Parents and carers must:

- Report any safeguarding concerns directly to the DSL.
- Respect the confidentiality of pupils, families and staff
- Avoid speculation or sharing unverified information within the community

Any behaviour that compromises the safety or wellbeing of children may be treated as a safeguarding concern.

Breach of This Code

Where conduct falls below expected standards, the school may:

- Issue a verbal or written warning
- Arrange a formal meeting with senior leaders
- Impose restrictions on access to the school site
- In serious cases, involve the Governing Body, Local Authority or police

These actions are taken in accordance with safeguarding duties and to protect the welfare of pupils and staff.

Working in Partnership

At Mordiford C of E Primary School, we believe that when families and school work together in a spirit of **Love, Compassion and Respect**, children thrive.

By adhering to this Code of Conduct, parents and carers help us create a safe, nurturing and faith-filled environment where every child is valued and able to flourish.